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Secure & Trusted Communication in Emergency Situations

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Abstract—In this paper we propose SETS, a protocol with main aim to provide secure and private communication during emergency situations. SETS achieves security of the exchanged information, attack resilience and user’s privacy. In addition, SETS can be easily adapted for mobile devices, since field experimental results show the effectiveness of the protocol on actual smart-phone platforms.

Index Terms—Security; Privacy; Trust; Emergency Handling; Crisis Management;

I. INTRODUCTION

In practice, in emergency situations such as earthquakes, wildﬁres and ﬂoods, all privacy and security concerns fade into the background. There are many emergency situations, however, where these aspects are necessary. For example, the medical history of patients should be available in comprehensible format exclusively to medical ﬁrst responders in order to preserve the privacy of the patients.

The use of the Internet and speciﬁcally the use of Ad Hoc Networks can be an indispensable tool for crisis management and emergency response teams. Furthermore, there is a lack of research regarding the security and privacy of the data sent between ﬁrst responders and the command post. The fact that sensitive information is made available without adequate protection from malicious users can be potentially very damaging.

For the purpose of establishing a secure and trusted communication protocol, this paper focuses on three aspects. Firstly, the conﬁdentiality of the exchanged information. Secondly, the resilience of the system to malicious attacks and thirdly, on the privacy of the users.

For the ﬁrst aspect, we propose a protocol that can be used for authenticating the user who sends a request while at the same time keeping message contents secret to everybody but the receiver. Authentication is needed in order to prevent fake requests from unauthorized users. This way we can ensure that the resources of a team will only be spent on legitimate requests - key to effective treatment of emergency situations and crisis management.

For the second aspect, we analyze our protocol against a multitude of attacks that is important in designing new protocols regarding emergency handling.

Regarding the third aspect, each user that informs an authority about an emergency, needs to send data that contain sensitive information, such as the location and the time of the event. Thus, any authority that receives these data will have access to this speciﬁc information. For this reason, we manage to protect the privacy of the sender of a message by not revealing her real identity.

Furthermore, the analysis is backed by extensive experimental results demonstrating the protocol’s validity and efﬁciency.

In Section II, we review schemes that provide secure communication in emergency situations. In Section III, we present the problem statement and we deﬁne the basic terms used throughout the paper. In Section IV, we present SETS, while in Section V we provide a security discussion. In Section VI, we present experimental evidence that shows the effectiveness of our protocol and Section VII concludes this paper.

II. RELATED WORK

Although there are many emergency handling protocols, few of them deal with the problem of securing the communication between users. Furthermore, there is a stark absence of schemes that provide (partial) privacy in such environments.

T. Levin et al. in [1] proposed a system for secure distribution and control of sensitive information during crisis. Authors, suggested two signiﬁcant enhancements to emergency information management: transient-memory encryption for secure data storage and new hardware instructions to support distributed emergency state management. Even though the proposed protocol is considered as secure, it has a great disadvantage, it is not easily applicable since, the existence of a speciﬁc device called E-device is mandatory.

In [2] F. Dozer et al. focus on vehicle-to-infrastructure communication for active safety, particularly between vehicles and traﬃc lights. Their protocol assumes that emergency vehicles send control messages to the traﬃc lights to actively inﬂuence their current state. To reduce the number of vehicles potentially hindering a free way for the emergency vehicle, this communication allows each intersection to optimize the traﬃc ﬂow. Consequently, emergency vehicles can reach their destination quicker and safer. Furthermore, they argue that most of the services offered by road side units require a secure authentication mechanism in order to trust the information and prevent unauthorized use. This authentication process does not reveal the identity of the vehicles involved.
III. Problem Statement & Definitions

In an emergency handling situation, we distinguish three different roles, each of which is instrumental in the smooth and efficient intervention and termination of a situation.

Definition 1. An authority\(^1\) (\(a_i\)) is an organization that coordinates emergency response in a given context, such as the Department of Homeland Security, non-governmental organization, or a selected enterprise department. The set of authorities is denoted as \(A = \{a_1, a_2, \ldots, a_n\}\).

Definition 2. First responders (FR) are members of an agency/organization and asked to provide their services at a scene of a disaster with main goal the successful resolution of a situation. The set of first responders for the authority \(a_i\) is denoted as \(FR_i = \{r_1^{a_i}, r_2^{a_i}, \ldots, r_m^{a_i}\}\).

Definition 3. Third Party (TP) is one or more data providers that supply emergency information. Emergency information is information designated to be available to emergency authorities and first responders, which may not have been vetted or cleared to see. The set of third parties is denoted as \(TP = \{p_1, p_2, \ldots, p_l\}\).

Definition 4. A certification authority (CA) is an organization that is responsible for issuing a credential to a new user \(p_t\). Apart from that, CA validates to an authority \(a_i\) if \(p_t\) is legitimate or not.

In this work we are concerned with the following problem:

Problem Statement: An authority \(a_i \in A\), receives a request from a third party \(p_t\). First, \(a_i\) has to check that \(p_t\) is valid. In order to do so, \(a_i\) asks from \(p_t\) to prove that she is indeed legitimate. If the validation fails, \(a_i\) does not proceed with the request and thus she manages to protect her resources from unauthorized users/fake requests. After the successful validation, \(p_t\) needs to send back to \(a_i\) the emergency information in a secure way and then \(a_i\) will forward the request to the appropriate FR’s\(^2\). The problem is to create a protocol that will guarantee the following: i) The identity of \(p_t\) will not be revealed to anyone, ii) Authority \(a_i\) will not be deceived by malicious users who sends fake requests and iii) Emergency information that \(p_t\) will send to \(a_i\) will be protected from unauthorized users and only \(a_i\) will be in position to disclose the information to the appropriate first responders.

Anonymous credentials systems, as described in [3], are widely used and allows users to prove certain statements about themselves by making use of certain attributes. This allows them to inquire valuable services, while at the same time hiding the user’s identity.

For the following sections, we assume that we are working in a group \(G_q\) of prime order \(q\), such that computing discrete logarithms in \(G_q\) is infeasible. In addition to that, each authority \((a_i, i \in [1, n])\) has generated a public/private key pair \((k_{a_i}/K_{a_i})\). The private key is kept secret, while the public key is shared with the rest of the participants.

\(^1\)An authority is also known as Emergency Operation Center (EOC).

\(^2\)The problem of finding which element(s) of \(FR_i\) are the most appropriate for handling a specific event is beyond the scope of this paper.

Based on [4] we give some basic definitions regarding nyms generation, issuing and validation of credentials.

Definition 5 (Pseudonym Generation). Nym generation (NG) is a secure interactive procedure between a user \(p_t\) and an authority \(a_i\). The private input of \(p_t\) and \(a_i\) is \(K_{p_t}\) and \(K_{a_i}\) respectively, while their common input is \(k_{a_i}\). The execution of NG has three outputs. First, a nym \((N_{p_t,a_i})\) which is the pseudonym of \(p_t\) with \(a_i\) and is common for both parties, a private output \(N_{p_t,a_i}^{p_t}\) for \(p_t\) and a private output \(N_{a_i}^{a_i}\) for \(a_i\).

Informally, in a protocol for signing a value \(\alpha\), there are two parties. A user who queries for a signature and a signer with a pair of public/private keys.

Definition 6 (Signatures). Let suppose that \(p_t\) queries a signature from \(a_i\). The signature scheme \(\text{Sign}(k_{a_i}, K_{a_i}, m)\) is the procedure that on input of a key pair \(k_{a_i}/K_{a_i}\) and a message \(m\), outputs a signature \(s \in \sigma_{a_i}(m)\). Additionally, \(\text{Verify}(k_{a_i}, m, s)\) is the verification algorithm.

The common input to such a protocol is a commitment \(C\) which is a basic component of many cryptographic protocols. The main idea behind commitment schemes is that one party \(p_t\) commits a value \(\beta\) to another party \(a_i\) in such a way that \(a_i\) has no idea what \(\beta\) is. Then, \(p_t\) can reveal \(\beta\) and \(a_i\) can verify that this is indeed the value to which \(a_i\) committed [5].

Definition 7 (Commitment Scheme). Suppose we are given a commitment scheme \((\text{Commit}, \text{Check})\) where \(\text{Commit}(\beta, r)\) is the commitment algorithm that produces a commitment to \(\beta\) with randomness \(r\). If \(c = \text{Commit}(\beta, r)\) then \(\text{Check}(c, \beta, r)\) is the verification algorithm for the commitment to \(\beta\).

IV. Sets Protocol

In this section we present our main protocol (SETS) which is based on [4]. In our model each user \(p_t\) must first register with the CA by revealing her true identity (public key \(k_{p_t}\)), as well as demonstrating the possession of a valid private key \((K_{p_t})\). Then, CA issues a credential to \(p_t\) which can be used for further communication with an authority \(a_i \in A\). Upon a request, \(a_i\) checks the validity of \(p_t\) by communicating with CA. If \(p_t\) is successfully authenticated, she sends the emergency information in an encrypted form in order to protect it from unauthorized access. Upon reception, \(a_i\) is responsible for forwarding the request to the appropriate FR’s.

The rest of the section is divided into the following parts: i) Registration - Issue of a credential for a new user, ii) Validation of the user who sends a request to an authority and iii) Securing the messages that contains emergency information.

A. Registration (Fig. 1)

A user \(p_t\) will have to first install the application on her mobile device. During installation, \(p_t\) communicates with the CA where she is prompted to enter a username and a password \((\text{pass}_{p_t})\). Then, automatically and on behalf of \(p_t\), a public/private key pair \((k_{p_t} = g^x/K_{p_t} = x)\) is generated and saved on the mobile device of \(p_t\). In order to protect this information, the private key is encrypted with \(\text{pass}_{p_t}\). So, instead of keeping \(k_{p_t}/K_{p_t}\) on client’s device, \(k_{p_t}/\{K_{p_t}\}_{\text{pass}_{p_t}}\) is calculated and
saved for later use. For the registration, \( p_t \) reveals \( k_{p_t} \) to CA which uses \( K_{CA} \) to sign \( k_{p_t} \) and outputs \( s_{p_t,CA} \in \sigma_{CA}(k_{p_t}) \).

At this point, \( p_t \) needs to establish a nym with CA, so she generates a random string \( r \) that corresponds to her private output \( N_{p_t,CA} \), and computes \( N_{(p_t,CA)} = Commit(k_{p_t},K_{p_t},r) \). A user’s nym is formed by taking a random base \( a \), such that the user does not know \( \log_p a \) and raising it to the power of \( x \). This means that nyms are tied to \( K_{p_t} \), and thus we can verify that when a credential is issued it will not be valid for any other secret than \( x \). More precisely, the following steps are taking place:

1. \( p_t \) computes \( b = ax = g^{rx} = g^{fx} \).
2. \( p_t \) compute \( r \in R Z_q^* \), and sets \( A = g^r, B = g^{r^3} \).
3. \( CA \rightarrow p_t; CA \) picks \( \tilde{r} \in_R Z_q^* \) and sends it to \( p_t \).
4. \( p_t \) compute \( \tilde{y} = g^{\tilde{r}x} = Ag^{\tilde{r}} = Ah^c \) and \( \tilde{g} = Bh^c \).
5. At the end of step 7, \( p_t \) has established a nym \( N_{(p_t,CA)} \) with CA.

We know that:

\[
g^y = g^y g^\alpha g^{-\alpha} = A^\alpha h^{-\beta} g^{-\alpha} \equiv g^y = A^\alpha h^{-\beta} A^{-1} Ah^\beta \equiv g^y = Ah^c \quad (2)
\]

5) \( CA \rightarrow p_t; T = ((A',B'), H(A',B'), y + \alpha) \). CA generates a private credential key \((s_1, s_2) \in Z_q^* \) and publishes the public credential key \((g, h_1, h_2) = g^{s_1} mod p \) and \( h_2 = g^{s_2} mod p \). The steps for issuing a credential are described below:

1. \( CA \rightarrow p_t; CA \) calculates \( A = b^{s_2} \) and \( B = (ab^{s_2})^{s_1} \).
2. \( p_t \) picks \( \gamma \in Z_q^* \).
3. Obtain transcript \( T_1 \) by running \( \Gamma \).
4. Obtain transcript \( T_2 \) by running \( \Gamma \).
5. Credential \( Cred_{(p_t,CA)} = (a^\gamma, b^\gamma, A^\gamma, B^\gamma, T_1, T_2) \) is issued.

### B. Contacting an Authority

After \( p_t \) has established a credential with CA, she can contact any authority \( a_i \) in A in order to make a request. As a first step, \( p_t \) will have to prove to \( a_i \) that she is a legitimate user. To do so, \( p_t \) picks a random number \( r_{ai} \) calculates \( fr_{ai}(Cred_{(p_t,CA)}) = (a^{r_{ai}}, b^{r_{ai}}, A^{r_{ai}}, B^{r_{ai}}) \) generates a session/public/private key pair \( k'_{p_t}/k'_t \). Then calculates \( \{(fr_{ai}(Cred_{(p_t,CA)}), timestamp)\}_{k_{CA}}, k'_{p_t} \) \( k'_t \) \( k_{ai} \) and sends it to \( a_i \). Upon reception, \( a_i \) decrypts the received message with \( k_{ai} \), keeps \( k'_{p_t} \) and sends \( \{(fr_{ai}(Cred_{(p_t,CA)}), timestamp)\}_{k_{CA}, k'} \) to CA. CA now decrypts the received message with \( k_{CA} \) and checks whether \( fr_{ai}(Cred_{(p_t,CA)}) \) corresponds to a legitimate user or not.

### C. Protecting Emergency Information

If CA validates that \( p_t \) is a legitimate user, it sends to \( a_i \) a confirmation message along with the received time stamp increased by one and encrypted with \( k_{ai} \). Upon reception, \( a_i \) decrypts the message with \( k_{ai} \), finds the time stamp, generates a one time public/private key pair \( (k'_t, k') \) and sends to \( p_t \) the following \( \{\{k'_t, timestamp + 1\}_{k_{ai}}\} \). Upon reception, \( p_t \) finds \( k'_{p_t} \) by decrypting with \( k'_t \) and checks the value of the time stamp. If the time stamp is correct, she encrypts the emergency information with \( k'_{p_t} \) and sends back to \( a_i \) \( \{\{\text{EmergencyInfo}, timestamp + 1\}_{k_{ai}}\} \). Now, \( a_i \) decrypts the received message with \( k_{ai} \) and sends the emergency information to the appropriate \( FR_i \)’s encrypted with her public key \( \{\text{EmergencyInfo}\}_{k_{ai}} \). \( FR_i \)’s decrypt the received message and finds the specific information about the event. At this point, \( FR_i \)’s is in position to find the best possible way to effectively handle the situation.

Furthermore, \( FR_i \)’s sends back to \( a_i \) a message \( \{m\}_{k_{ai}} \) confirming that they indeed received the emergency information correctly. Upon reception, \( a_i \) decrypts \( \{m\}_{k_{ai}} \) with \( 4a, b \) are known since CA and \( p_t \) have already established \( N_{(p_t,CA)} \).
In this section we analyze the behavior of SETS regarding different kinds of attacks.

**Theorem 1** (Man-in-the-Middle). Assume an adversary \(ADV\) who intrudes into an existing connection (either between \(p_i\) and \(a_i\) or between \(a_i\) and \(CA\)) with main aim to intercept the exchange of data and inject false information into it. Then, \(ADV\) will not gain any useful information from the interception.

**Proof.** Since all the communication between the participants is encrypted and \(ADV\) does not know the corresponding private keys he cannot decrypt the messages. Let's assume that \(ADV\) is intercepting the transmitted messages in order to make an offline attack. In this case, \(ADV\) can theoretically compromise the keys. Even if \(ADV\) manages to retrieve the keys of all the participants \((p_i, CA, a_i)\), he will not be in a position of retrieving crucial information from the data exchange. This is achieved by the use of session keys that \(p_i\) and \(a_i\) generate for their communication. Apart from that, since \(ADV\) will be in position to successfully decrypt the messages that are encrypted with the public keys of the participants (and thus partially breaking the security of SETS), we propose that at least \(CA\) and \(a_i\) should change their keys frequently. By doing this, \(ADV\) cannot glean any useful information from the communication since all the messages between a registered user \(p_i, CA\) and \(a_i\) will be encrypted either with the fresh keys of \(CA\) or \(a_i\), or with the session keys \(k'_{p_i}\) or \(k'_{a_i}\).

**Theorem 2** (Retransmission of Messages). Assume an adversary \(ADV\) who eavesdrops on the communication between \(p_i\) and \(a_i\) and retransmits a message that \(p_i\) sent to \(a_i\). Then, \(ADV\) cannot be validated as a legitimate user from \(CA\).

**Proof.** Let's assume that an adversary \(ADV\) eavesdrops on the first message \(m\) that \(p_i\) sends to \(a_i\). Thus, \(ADV\) knows \(\left\{ \{f_{r_{a_i}}(Cred(p_i,CA),timestamp)\}_{k_{CA}},k'_{p_i}\right\}_{k_{a_i}}\). Then, since \(ADV\) is not aware of \(K_{a_i}\) sends \(m\) to \(a_i\), as it is. Upon reception, \(a_i\) cannot realize that this is a replay message so, she decrypts \(m\) in order to find \(k'_{p_i}\), and forwards the rest of the message to \(CA\). At this point, \(CA\) checks the time stamp that is embedded in \(m\), finds that it is not a fresh one and sends a message to \(a_i\) to drop the connection. \(\Box\)

From Theorems (1) and (2) we conclude that SETS provides robustness also to an Interleaving Attack where a selective combination of information from one or more previous protocol executions is made by an adversary \(ADV\).

**Theorem 3** (Compromised \(CA\) and \(a_i\)). Assume that \(CA\) colludes with \(a_i\) in order to break the privacy of \(p_i\). Then, no information can be inferred about the identity of \(p_i\).

**Proof.** Let \(CA\) and \(a_i\) act as adversaries in the sense that they collude to break the privacy of a legitimate user \(p_i\). First, \(p_i\) sends \(\left\{ \{f_{r_{a_i}}(Cred(p_i,CA),timestamp)\}_{k_{CA}}, k'_{p_i}\right\}_{k_{a_i}}\) to \(a_i\). From this message, \(a_i\) can only find \(k'_{p_i}\). So, after decrypting, she sends to \(CA\) the first part of the message which is encrypted with the public key of \(CA\). Then, \(CA\) can validate that \(p_i\) is valid without knowing who exactly she is. Additionally, if \(CA\) and \(a_i\) collude to find the real identity of \(p_i\) they will fail. As we can see, \(p_i\) does not send to \(a_i\) her real public key. Instead she generates and sends a session key \(k'_{p_i}\), that will be used for further communication between them. So, since none of them knows the public key of \(p_i\) they are unable to find her real identity. \(\Box\)

**VI. Experimental Results**

To prove the effectiveness of SETS, we experiment on a wifi network with mobile devices (PDAs). Our PDAs use a 624MHz processor, 128MB RAM and operates running Windows Mobile 6. The capabilities of the specific device compared to conventional commercial Tablet PC’s and devices is limited and thus the measurements we present in this section will be more efficient in devices with better hardware.

Our experiments have aimed at analyzing two main performance metrics; processing time and communication overhead. Each of the experiments was run through 1000 iterations.

**A. Processing Time**

The first phase of our experiments involved measuring the processing time of SETS. To this end, we measured the completion time for the encryption decryption of different kinds of messages. For the encryption and decryption we used the RSA cryptosystem with keys of 256bits length.

As we described in Section IV a user \(p_i\) will have to encrypt on her mobile device the emergency information which apart from the location of the event can also contain a media file.
Figure 3(a), illustrates the time in seconds that the PDA needed in order to encrypt and decrypt the same image in the following resolutions: i) 320X240 (32.3 kb), ii) 640X480 (73.5 kb), iii) 800X600 (100kb) and iv) 1024X768 (163kb).

As we can see from the graph, for an image of 320X240 resolution the encryption time is $0.13\text{sec}$ while for the case of a more detailed image (1024X768) the time still remains less than one second ($0.56\text{sec}$). Moreover, since an FR will receive from the emergency information in a encrypted form, she will have to decrypt it. So, we also measured the time that is needed for the decryption of the above encrypted images by the PDA. From figure 3(a) we obtain that the decryption of an image (1024X768) needs $0.62\text{sec}$.

Furthermore, we implemented the same process for video files with different resolutions and durations. Figure 4(a) illustrates the time needed for the encryption of a video while figure 4(b) illustrates the times for the decryption process. As we can see, the average time for a 10sec video of 320X240 resolution is $3.64\text{sec}$ while for the decryption of the same video $3.08\text{sec}$ needed. Additionally, for the encryption of a 30sec video of 1024X768 resolution the average time was $15.84\text{sec}$ while for the decryption 17.30sec.

From the above results we can observe that the encryption/decryption process, even for video files with a satisfactory resolution that could point out the details of an event, is efficient even for mobile devices with limited resources.

**B. Communication Dealy**

In the second phase of our experiments, we measured the communication delay of encrypted packets over the network. For that purpose, we established a network between a laptop computer and two PDAs that were exchanging packets of different sizes through wireless communication. Figure 3(b) illustrates the time that needed for messages from 1.03MB to 4.92MB to transmitted from the PDA to the laptop and vice versa. For a message with size between 1MB and 3MB the time is less than $6\text{sec}$ while for a file with a size near to 5MB the average time is slightly more than $10\text{sec}$.

**VII. CONCLUSION**

In this paper we presented SETS, a protocol with main aim to provide secure communication during emergency situations. The effectiveness of our protocol is proved in our security discussion where SETS’ appears to be resistant to Replay, Forced Delay and Man-in-the-Middle attacks. SETS manages to protect the user privacy through anonymity. Finally, we proved that SETS can be easily adapted for mobile devices, since field experimental results showed the effectiveness of the protocol on actual smart-phone platforms.

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